



PRESS RELEASE

WFP Fire & Security
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For Immediate Release

New Era for Leading Fire & Security Firm, WFP, Following New Operations Manager Appointment

WFP Fire & Security is proud to announce the promotion of Victoria Law from Service Desk Team Leader to Operations Manager, as of 1st May 2019.

The appointment marks a new beginning for both Victoria, who has served as WFP's Team Leader for three years, and WFP as a whole, as the company continues to grow and advance as the South East's principal commercial fire and security installation and maintenance provider.

Victoria's promotion follows a year of business mentoring with Cloud9, including a 12-month leadership course; backed by three years of dedication to the WFP ethos: providing customers with a trusted service based on wisdom, fairness and professionalism. Since starting at WFP in 2016, Victoria has also undertaken a finance course and Police URN application training to assist with her invoicing ability and to better help our customers who have enabled an emergency response/monitoring on their alarm system.

When asked about her experience working for WFP, Victoria said: "Throughout my three years working at WFP, I feel I have grown immensely, not only in my role at WFP but also as a person, and I have my colleagues at WFP to thank for this.

"The support you receive as an individual is unrivalled; their investment in training and support is above and beyond anything I've experienced before.

"It's a pleasure to work for a company who value and recognise their employees' work – as an individual I'm proud to say I work for WFP.

"It's a privilege to have been offered and accept my new role as Operations Manager, and I look forward to being part of WFP's future as we move towards our dream."

Following Victoria's management course, she has already applied her improved understanding of communication, both with staff members and customers, ensuring the efficacy of day-to-day operations throughout the business.

Operations Manager is a new role for the WFP team, which has evolved through Victoria's position as Service Desk Team Leader, whilst also answering the business's need for an extra level of management and responsibility as WFP continues to flourish.

General Manager of WFP, Barry Leeds, states, regarding Victoria's promotion: "It's taken many years to find the right person who we felt we could entrust to control the heart of our business and has the same work ethic, and believes as myself and the company director.



“Three years ago we discovered one of Essex’s hidden gems. Someone who was so keen to be recognised for their efforts; someone who had a natural understanding of how a business works; and someone who just smelt of loyalty.

“This same person has proved our gut feeling was right, and we are so proud that we have been able to help her move towards her life goals, and in return she has helped us to achieve our business goals.”

WFP prides itself on realising and rewarding employee potential with the aim to promote from within wherever possible. Managing Director of WFP, Paul Field, attributes the business’s success to building on employees’ individual strengths with training and support, as well as a shared team focus on offering personal and professional customer service.

Now in its 16th year, WFP Fire & Security experienced its best year yet in 2018 following its most notable and large-scale project at Condor Houseⁱⁱ opposite St Paul’s Cathedral, and winning ‘Employer of the Year’ at the FSB East of England Awards. The first quarter of 2019 already kicked off to a great start with two successful finalist positions at both the Safety and Health Excellence Awards for ‘Health & Safety Project of the Year’, and again at the FSB East of England Awards for ‘Employer of the Year’ⁱⁱⁱ.

General Manager Barry Leeds concludes: “The promotion of Victoria to Operations Manager will allow our business to progress to the next stage, which is to enhance the already great service we provide by introducing more engineering training, more products and standards that will exceed industry requirements.”

This new appointment for one of WFP’s key employees is certainly set to pave the way for further successes, both for the company and its customers.

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ⁱ <https://www.w-fp.co.uk/about/>

ⁱⁱ <https://www.w-fp.co.uk/case-study-fire-alarm-upgrade-at-condor-house-st-pauls/>

ⁱⁱⁱ <https://www.w-fp.co.uk/wfp-is-an-employer-of-the-year-finalist-two-years-in-a-row/>