

New
online edition

WIRE FREE NEWS



Edition 27 - March 2017

It's Here!

The brand new and improved newsletter, stuffed full of information, tips, stories with lessons to learn, and the best part, the brand new how-to guide videos.



HELP A CHARITY



Cardiomyopathy^{UK}
the heart muscle charity

Helen Rollason
Cancer Charity

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Can you join the dots?



Mental Maths...

Helloooo!

Tom here, with our first online only edition of the newsletter.

It has been completely re-vamped to include some snazzy videos and external links too.

With this in mind, I would like to start this edition as we mean to go on; teaching you cool, interesting and beneficial lessons that'll genuinely help you (if not right now, then at some point) for sure!

This will start with me showing off the latest entry into the knowledge bank between my ears.

The image above will look like one of two things to you; either a random bit of plastic with numbers and bits that look like fun to pop out, or it will look like ridiculous adding up.

To those of you fire and security clever cookies out there, I know this is learnt on day one in the industry and can be found on page 1 of the Beginners Fire & Security

Encyclopaedia but to myself this is underrated geniusness.

I will explain...

Using the sum of any of the correct numbers on the right (1, 2, 4, 8, 16, 32, 64) you can make any number from 1 to 127. – The pic above shows a total of 21 popped out buttons ($1 + 4 + 16 = 21$), but the number on the tab is 25 (which should have been $1 + 8 + 16 = 25$).

Cool eh?!?!?

I will find out more cool stuff for next month to keep you in the loop, till then, enjoy the rest of this edition.

I would love to know what you thought of it, so send me an email to let me know when you get a mo...

Happy readings!

Tom Patel

Head of Learning Cool New Stuff

WFP Fire & Security

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Pancake Detectors

It's that time of the year again...

Pancake Day is one of my favourite days, and this year I want to ensure your smoke alarm doesn't go off mid flip.

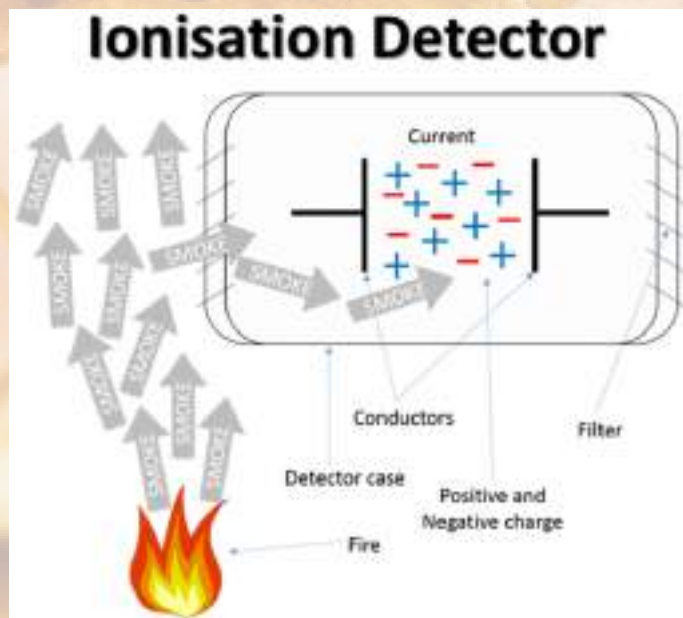
Sadly, as you'll know, some smoke alarms seem to go off for no discernible reason whatsoever.

Which is why I've put together a very short blog to help you know what to do if your smoke alarm is going off and you don't know why.

Now here's the technical bit, I'll share with you the two types of detectors that are most commonly found in domestic smoke detectors:

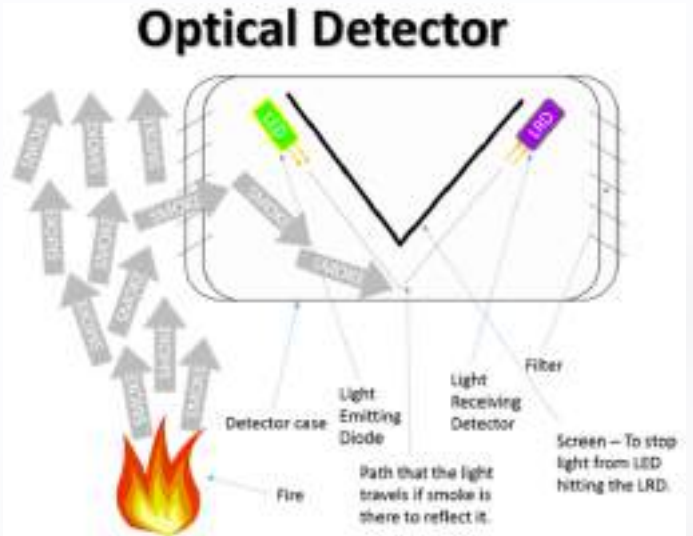
Ionisation Detector

This measures the energy in the air and activates when the air gets all excited (This happens when you cook using a frying pan).



Optical Detector

This 'looks' for smoke, ideally white smoke and then activates, but is less sensitive to excited air.



If you have an ionisation detector near your cooking area or even not that close, you will get 'false' or unwanted alarms and this may encourage you to not trust the detector.

The answer is to change this ionisation detector to an optical detector.

So on this pancake day, don't forget to come home with eggs, flour and milk (or if you're like me, a packet mix!).

And add something different to your shopping list: an optical smoke detector to replace the one that goes off all the time and spoils your pancake day

Happy flipping!

Paul Field
Chief Pancake Flipper
WFP Fire & Security



Are You SURE Insurance Will Pay Out?

Paul Field, Managing Director

Will your insurance pay out if the maintenance company doesn't have its certification, and who is responsible for checking?

Time out of the office...

Oh, how great it is!

Don't get me wrong, my team are the most accommodating and friendly bunch, but every now and then it is good to stretch those legs and take my eyes away from the computer screen.

Barry, Tina and I ventured out of the office a couple weeks ago, we were lucky enough to spend the morning with the Certification for Security Service Providers (SSAIB) accreditations team.

They hold an event every year to keep their accreditors up to date with relevant information.

This filled our mornings with very valuable information coming in from all angles, and we

left feeling as if we had been hit by the fire & security bible.

Aside from all the compelling talks, there were also bacon sarnies! – Well worth the trip!

I found a particular talk on insurance very interesting indeed (*perhaps the first time I've found insurance interesting in my life!*)

The presentation cleared a lot up and answered a number of questions; and some of the answers were so useful I thought I'd share them with you.

“What does it mean to be accredited?”

“If a maintenance provider is accredited, this means that an external accrediting body has assessed them and labelled them as a maintenance provider that meets the standards and legal requirements necessary.”

“What happens if your maintenance provider is not accredited?”

“In the event of a fire or burglary, if your maintenance provider does not have the right accreditations, your insurance company might not pay out for



E Your Bill Pay

Director

claims. – They will ask about your maintenance provider and will ask about their accreditations too. In the more serious cases this could land you in court in front of a judge who will ask you if your maintenance provider is accredited.”

The questions (and answers) here are relevant for all of us, but the most important thing is that you are covered.

If you are unsure about your

maintenance provider and whether or not they are properly accredited, please do get in touch and we will give unbiased advice and support.

I hope this has helped you.

Have a great month!

P.S. Here's a video of James showing you how to test your call point; another procedure that your insurance will check you are carrying out weekly.



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Why do you do what you do?

On the face of it that's a straight forward question, but really think about it for a moment, why do you do what you do? What exactly drives you on, why did you start down the road that you are on?

For a great many of us we have not really, and I mean really asked ourselves that question. In our team nothing drives us on more than fixing things , bringing the system back to life or even making the best of what our clients have. Its really simple, it takes an attitude that says; 'yes we can'. Today I received an email from James who is lighting up our engineering team with bags of 'yes' and in the email he says "*one for the website Paul*". **Pride in your work**

The key here is sheer pride in making something right from something that was pretty awful, I have seen the same condition as the above picture on many occasions, to put it right takes effort, guts and confidence and of course a client that understands that its important for everything to be right, even if you can't see it. [If you want to see the after pictures take a look here](#) - or flick through the slideshow above.

PS - If you want to understand why you do what you do, read Simon Sinek's book start with why - [it is the seminal book on this subject.](#)



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"Also available in white"

SECONDS TO DISASTER

Dusty Detector...

The detector is in the wrong position and is covered in dust.

It's too close to the vent.

Because of this, it won't work properly and could cause false alarms.

It needs cleaning

repositioning and most probably replacing.

Why seconds?

As detectors become contaminated they do one of two things , false alarms, or stop working completely.

Either of which will be a



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Paul's thought for the month:

"When the student is ready the teacher will appear... "



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