



Top Tips - cut out & keep guide: Understanding Monitoring 2.0



Yes, you're right. We have written about monitoring before... however, since we put out the first piece on monitoring, we've had plenty of conversations with people who wanted to know more. So, we're back, with more!

There are two main monitoring brands:

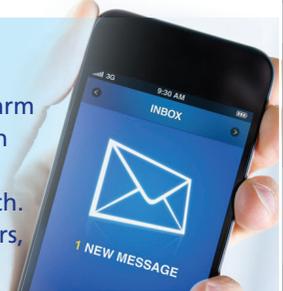
- Redcare (the monitoring equivalent of Hoover).
- Dualcom (less well-known than Redcare, but can offer better value for money).



What does monitoring actually do?

Quite a lot really. It will monitor your:

- **Security/Intruder System** – Between the time you set your alarm when you leave your premises and deactivate the alarm when you re-enter, your building is completely on its own. Without monitoring, no one will be notified if there is a security breach. With monitoring, you will get a text and any other key holders, as well as the option of alerting the police.
- **Fire System** – Your fire alarm should be on and functioning fully 24/7. Again whenever you leave your building empty (e.g. for a school it may be the holidays or for a business it may be outside of working hours), without monitoring, your building is unprotected. If the fire alarm goes off, then (unless someone nearby at the time hears and calls the fire brigade) no one will respond and until you are back the next morning or even after the weekend, who knows how much damage could have been done?



Why would anyone bother monitoring?

- Often it is the case that your insurance provider requires you to have monitoring at your premises. As well as this, if no one is in your building, you'll want peace of mind that the building will be safe and secure even when it is empty.
- Monitoring will automatically notify you, your key holders, the police and the fire brigade when your fire or security system sensors are triggered and keep your building safe when no one is there.



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